

HSBC Premier World Elite  
Mastercard Credit Card  
Travel Benefits  
Terms & Conditions

### **LoungeKey™ Airport Lounge Access Terms and Conditions (“LoungeKey”)**

Please note that all of the following rules apply to the HSBC Premier World Elite Mastercard alongside the HSBC Premier World Elite Mastercard Agreement Terms, plus any additional terms we may have provided in relation to your associated Premier card benefits.

1. You must hold a valid HSBC Premier World Elite Mastercard issued by HSBC Bank plc. No other cards are eligible.
2. Each Primary and Additional HSBC Premier World Elite Mastercard cardholder (the “Cardholder”) will be entitled to unlimited complimentary lounge visits at participating lounges during each membership year as defined in the HSBC Premier World Elite Mastercard Agreement Terms.
3. In order to provide your membership with The LoungeKey™ Airport Lounge Programme (LoungeKey), we will share specific information about you with LoungeKey.
4. Complimentary visits may only be used by the Cardholder.
5. Access to the lounges for children and the fees for such visits varies across the lounges and the LoungeKey customer is advised to check the individual lounge description before travelling.
6. Use of LoungeKey is not transferable and LoungeKey customers may only use LoungeKey whilst holding a valid HSBC Premier World Elite Mastercard or unless notified otherwise. The LoungeKey program may not be used by any person other than the eligible LoungeKey customer.
7. Admittance to a participating lounge is conditional upon presentation of an eligible HSBC Premier World Elite Mastercard, together with a form of personal identification such as passport, national identity card or driving license.
8. In the event that you cancel your HSBC Premier World Elite Mastercard account, LoungeKey access will be cancelled from the effective date of that cancellation.
9. HSBC and LoungeKey will not be liable to you and/or any third party for compensation or damages once you and/or any third party have been admitted to a participating lounge provided by the LoungeKey Airport Lounge Access service.
10. HSBC and LoungeKey will not be liable to you and/or any third party for compensation, indemnity or damages of any sort as a result of a termination of the LoungeKey Airport Lounge Access service which occurs as a result of:
  - a. the termination of your HSBC Premier World Elite Mastercard Agreement; or
  - b. the termination of the agreement between HSBC and LoungeKey to provide airport lounge access as an HSBC Premier customer benefit, in accordance with these terms.
11. Visit charges for accompanying guests will be debited to your HSBC Premier World Elite Mastercard. Visits are currently charged at £20 per person, per visit.
12. We may amend the lounge visit charges at any time on providing 30 days’ notice in advance of such change. We will tell you about any change by including a message in your monthly statement, by writing to or emailing you separately or by sending you a mobile message or message using any secure storage facility we provide through online banking.
13. Any lost, stolen or damaged HSBC Premier World Elite Mastercard must be notified to the HSBC Bank plc on the 24-hour telephone number 03456 007 010 (textphone 03457 125 563) or +44 1442 422 929 (textphone +44 1792 494 394) from abroad (address: Card Service Delivery, PO Box 6001, Coventry CV3 9FP) who shall be responsible for providing a replacement. HSBC shall not be liable for any inability of a LoungeKey customer to access any LoungeKey lounge during any period that any HSBC Premier World Elite Mastercard is being replaced.
14. By participating in the LoungeKey program, each Cardholder consents to any personal data being used in accordance with the LoungeKey Privacy Policy available at [www.LoungeKey.com](http://www.LoungeKey.com) or available on written request to LoungeKey at Cutlers Exchange, 123 Houndsditch, London EC3A 7BU, UK.
15. By using LoungeKey, each Cardholder agrees to and accepts the LoungeKey Conditions of Use. The Conditions of Use and additional information can be found online at [www.LoungeKey.com/HSBCWorldElite](http://www.LoungeKey.com/HSBCWorldElite). The LoungeKey Conditions of Use will prevail over any other terms and conditions provided to you in relation to the use of LoungeKey.
16. LoungeKey reserves the right at all times to make any changes to the Conditions of Use subject to giving you reasonable notice, via HSBC, as appropriate in the circumstances.
17. We may vary these terms at our discretion or terminate the facility at any time by giving you at least 30 days notice. We will do this by including a message in your monthly statement, by writing to or emailing you separately.

### **iPass Conditions**

1. You must hold an HSBC Premier World Elite Mastercard issued by HSBC Bank plc. No other cards are eligible.
2. Each Primary HSBC Premier World Elite Mastercard cardholder will be entitled to unlimited Wi-Fi during each membership year with iPass Open Mobile (the “Service”).
3. Unlimited Wi-Fi is limited to two compatible laptop, tablet, smartphone and or other device with embedded Wi-Fi technology (a “Device”). It is your responsibility to ensure your Device is compatible with the Service.
4. You must install all Service updates within ninety (90) days after their published date or you may lose certain functionality of the Service.
5. In the event that you cancel your HSBC Premier World Elite Mastercard account, iPass access will be cancelled from the effective date of that cancellation.
6. HSBC and iPass will not be liable to you and/or any third party for compensation or damages of any sort as a

result of a termination of the Service in accordance with these terms.

7. The Service is not transferable.
8. By using iPass, you agree to the terms of the iPass Privacy Policy found on the iPass website at <http://www.ipass.com/ipass-termsand-conditions/>.
9. You must not use the Service in a manner contrary to iPass' Acceptable Use Policy located at <http://www.ipass.com/ipass-termsand-conditions/>.
10. By using iPass, you agree to and accept the iPass Open Mobile Terms of Service located at <http://www.ipass.com/ipass-termsand-conditions/>. These Terms of Service will prevail over any other terms and conditions provided to you in relation to use of iPass.
11. iPass may, in its sole discretion, make amendments to these Terms of Service. Any such amendment shall be effective upon publication and you are responsible for regularly checking these Terms of Service for any such updates.
12. We may vary these terms at our discretion or terminate the facility at any time by giving you at least 30 days notice. We will do this by including a message in your monthly statement, by writing to or emailing you separately.

#### **Agoda 10% Hotel Discount (the "Promotion")**

1. You must hold a valid HSBC Premier World Elite Mastercard issued by HSBC Bank plc. No other cards are eligible.
2. Reservation must be made directly through [www.agoda.com/HSBCPremier](http://www.agoda.com/HSBCPremier). Any bookings made outside this will not have the discount applied.
3. The Promotion is only valid for hotels that have the "Promotion Eligible" banner on the search results page and "Post Pay" and "Pay Later" room types only. Rooms that have the "Pay at the Hotel" flag do not qualify for the Promotion.
4. The Promotion discount is applicable to hotel room charges only (excluding local taxes, service fees and additional charges).
5. The Promotion is non-transferable, non-cumulative, cannot be exchanged for cash or other products and cannot be used in conjunction with any other discount or promotions (unless specified).
6. Discount will show on the booking form of the Promotion landing page after entering a valid HSBC Premier World Elite Mastercard number and a selected pre-paid hotel option is selected.
7. Offers are subject to availability and you must present your valid HSBC Premier World Elite Mastercard upon arrival.
8. Agoda reserves the right to launch selected and temporary "tactical offers" at higher discount levels for selected countries.
9. We may vary these terms at our discretion or terminate the facility at any time by giving you at least 30 days'

notice. We will do this by including a message in your monthly statement, by writing to or emailing you separately.

#### **Expedia 10% Hotel Discount**

1. To use this offer, you must visit [www.expedia.co.uk/HSBCPremier](http://www.expedia.co.uk/HSBCPremier) and either register as a new user with Expedia or sign-in with details of your existing Expedia account. To confirm eligibility, you will be required to enter your HSBC Premier World Elite Mastercard number which Expedia will use to authenticate you.
2. If a booking is made directly through the Expedia website, without first logging in with a HSBC registered Expedia account, no HSBC discount will be offered and no refund will be arranged.
3. This offer is only applicable to selected pre-paid hotels, room types and destinations. Please refer to the booking conditions on Expedia's website [www.expedia.co.uk/HSBCPremier](http://www.expedia.co.uk/HSBCPremier) for full details.
4. The offer can only be used when payment for the hotel is made at the time of booking. No discount is provided for bookings where payment is made when arriving or checking out of the hotel.
5. Discount will show on the booking form once you have input the HSBC World Elite Mastercard number for the selected pre-paid hotel.
6. Offers are applicable to hotel room charges only. Local government taxes and service charges may apply.
7. Offers are subject to availability and you must present your valid HSBC World Elite Mastercard upon arrival.
8. Other restrictions may apply. Please refer to the booking conditions on Expedia's website.

#### **Expedia+ Gold Status**

1. On confirmation of eligibility, you will automatically become an Expedia+ Gold Status member which will be valid for 12 calendar months from the date of registration.
2. During the Expedia+ Gold Status period, you must be signed into your Expedia account to benefit from Expedia+ Gold Status.

#### **Uber £20 Promo Code**

1. You will receive a £20 Uber promo code to your HSBC registered email address within 30 business days following the posting of an eligible transaction to your HSBC Premier World Elite Mastercard account.
2. **Eligible Transaction**
  - i. An eligible transaction is when you have used your HSBC Premier World Elite Mastercard to purchase airline ticket(s) for a minimum of £500.
  - ii. Purchase must be directly with the eligible airline and can be via their ticketing office, online or over the phone. Purchases through Travel Agents and Holiday Websites are not eligible. A list of eligible airlines can be found below.

- iii. The offer is limited to a maximum of one eligible transaction posted (i.e. actually debited) to your HSBC Premier World Elite Mastercard account per day.

### 3. Receiving and using the Promo Code

- i. Promo codes will only be sent to your HSBC registered email address.
  - ii. The HSBC Premier World Elite Mastercard used for the purchase must be open to receive and use the promo code.
  - iii. Users must download the Uber app, create an account and sign up for the service.
  - iv. You must enter your Uber promo code on the Uber App BEFORE you request a ride to use the discount.
  - v. The discount will be applied to your next ride using Uber provided that it is paid with your HSBC Premier World Elite Mastercard. Any unused portion of the promo code will be forfeited and cannot be used on future rides. If the ride cost exceeds the total value of the promo code, the remaining balance will be charged to your card.
  - vi. Uber promo codes are not redeemable for cash and cannot be combined with other promotion or discount.
  - vii. When used abroad, the discount value will be converted to local currency using an exchange rate previously agreed between HSBC and Uber.
4. Separate terms and conditions apply to your use of the Uber service. Please refer to [www.uber.com](http://www.uber.com) for these. It is your responsibility to ensure your device is compatible with the Uber service and we do not have any responsibilities to you in relation to the Uber service and will not provide any maintenance or support services for it.
5. We may vary these terms at our discretion or terminate the facility at any time, by giving you at least 30 days' notice. We will do this by including a message in your monthly statement, by writing to or emailing you separately.

### List of eligible airlines

Correct as at 29 November 2016. HSBC and Mastercard reserve the right to vary this list.

MCC Code	Airline
3064	ADRIA AIRWAYS (ABBR- ADRIA)
3043	AER LINGUS
3287	AERO COACH AVIATION
3167	AERO CONTINENTE
3285	AERO PERU
3284	AERO VIRGIN ISLANDS
3286	AERO.NICARAGUENSES
3011	AEROFLOT
3030	AEROLINEAS ARGENTINAS
3076	AEROMEXICO
3083	AIR AFRIQ
3021	AIR ALGERIE
3236	AIR ARABIA AIRLINE-AIR ARAB
3071	AIR BRITISH COLUMBIA
3009	AIR CAN
4511	AIR CARRIERS AIRLINES-NOT ELSEWHERE CLASSIFIED
3261	AIR CHINA
3282	AIR DJIBOUTI
3007	AIR FRANCE
3020	AIR INDIA
3065	AIR INTER
3280	AIR JAMAICA
3044	AIR LANKA (ABBR. AIR LANKA)
3148	AIR LITTORAL S.A. (LITTORAL)
3028	AIR MALTA
3298	AIR MAURITIUS
3025	AIR NEW ZEALAND LIMITED INTERNATIONAL
3267	AIR PANAMA INTERNATIONAL
3266	AIR SEYCHELLES
3151	AIR ZAIRE
3096	AIR ZIMBABWE
3296	AIRBERLIN
4582	AIRPORTS AIRPORT TERMINALS FLYING FIELDS
3068	AIRSTANA
3177	AIRTRANS A
3256	ALASKA AIRLINES INC.
3013	ALITALIA
3161	ALL NIPPON AIRWAYS

MCC Code	Airline
3252	ALM ANTILEAN AIRLINES
3251	ALOHA AIRLINES
3253	AMERICA WEST
3001	AMERICAN AIRLINES
3259	AMERICAN TRANS AIR ATA AIR
3033	ANSETT AIRLINES
3263	ASERCA
3098	ASIANA
3243	AUSTRIAN AIR SERVICE
3051	AUSTRIAN AIRLINES
3242	AVENSA
3053	AVIACO (SPAIN)
3039	AVIANCA
3241	AVIATECA (GUATEMALA)
3240	BAHAMASAIR
3041	BALKAN-BULGARIAN AIRLINES
3239	BAR HARBOR AIRLINES
3238	BEMIDJI AIRLINES
3106	BRAATHENS S.A.F.E. (NORWAY)
3005	BRITISH A
3111	BRITISH MIDLAND
3235	BROCKWAY AIR
3171	CANADIAN AIRLINES
3233	CAPITOL AIR
3234	CARIBBEAN
3086	CARNIVAL AIRLINES
3099	CATHAY PACIFIC
3228	CAYMAN AIRWAYS
3072	CEBU PACIFIC – CEBU PAC
3078	CHINA AIRLINES
3206	CHINAEAST
3223	COMAIR
3222	COMMAND AIRWAYS
3220	COMPANIA FAUCETT
3219	COMPANIA PANAMENA DE AVIACION (COPA)
3061	CONTINENTAL
3088	CROATIA
3218	CROWN AIR
3046	CRUZERIO DO SUL (BRAZIL)
3217	CSA CESKOSLOVENSKE AEROLINIE
3216	CUMBERLAND AIRLINES

MCC Code	Airline
3292	CYPRUS AIRWAYS
3215	DAN AIR SERVICES
3059	DBA AIRLINES
3058	DELTA
3212	DOMINICANA DE AVIACION
3004	DRAGONAIR
3057	EAST-WEST AIRLINES (AUSTRALIA)
3245	EASYJET
3037	EGYPTAIR
3032	EL AL
3026	EMIRATES AIRLINES (ABBR. EMIRATES)
3293	EQUATORIANA
3294	ETHIOPIAN AIRLINES
3034	ETIHAD AIRWAYS – ETIHADAIR
3003	EUROFLY
3084	EVA AIRWAYS (BR)
3042	FINNAIR
3204	FREEDOM AIRLINES
3132	FRONTIER
3103	GARUDA (INDONESIA)
3156	GO FLY LTD. – GOFLY
3247	GOL AIRLINES – GOL
3203	GOLDEN PACIFIC AIR
3019	GRMNWGAIR
3040	GULF AIR (BAHRAIN)
3200	GUYANA AIRWAYS
3197	HAVASU AIRLINES
3196	HAWAIIAN AIR
3062	HLX
3102	IBERIA
3050	ICELANDAIR
3193	INDIAN AIRLINES
3274	INTER NOR HOTELS 1
3192	IRAN AIR
3191	ISLAND AIRLINES
3006	JAPAN AIR LINES
3174	JETBLUE AIRWAYS (JETBLUE)
3079	JETSTAR AIRWAYS – JETSTAR
3190	JUGOSLAV AIR
3295	KENYA AIRWAYS
3082	KOREAN AIRLINES

MCC Code	Airline
3038	KUWAIT AIRWAYS
3055	LAB (BOLIVIA)
3187	LACSA (COSTA RICA)
3054	LADECO (CHILE)
3052	LAN AIR
3186	LAP LINEAS AEREAS PARAGUAYAS
3185	LAV LINEA AEROPPOSTAL VENEZOLANA
3184	LIAT
3182	LOT – POLISH AIRLINES
3008	LUFTHANSA
3146	LUXAIR
3100	MALAYSIAN AIRLINE SYSTEM
3181	MALEV HUNGARIAN AIRLINES
3213	MALMO AVIATION-MALMO AV
3178	MESA AIR
3087	METRO AIRLINES
3176	METROFLIGHT AIRLINES
3023	MEXICANA
3175	MIDDLE EAST AIR
3092	MIDWAY AIRLINES
3085	MIDWEST
3170	MOUNT COOK
3172	NATION AIR
3165	NEW YORK HELICOPTER
3045	NIGERIA AIRWAYS
3081	NORDAIR
3164	NORONTAIR
3060	NORTHWEST
3211	NORWEGIAN
3031	OLYMPIC AIRWAYS
3183	OMAN AIR
3024	PAKISTAN INTERNATIONAL
3022	PAL AIR
3002	PAN AM
3154	PRINCEVILLE
3159	PROVINCETOWN-BOSTON AIRWAYS
3012	QANTAS
3136	QATAR AIRWAYS COMPANY W.L.L. (QATAR AIR)
3056	QUEBECAIRE
3262	RENO AIR, INC.
3273	RICA HOTELS 1

MCC Code	Airline
3048	ROYAL AIR MAROC
3010	ROYAL DUTCH AIRLINES (KLM)
3246	RYANAIR
3229	SAETA (SOCIEDAD ECUATORIANAS DE TRANSPORTES AEREO)
3231	SAHSA (SERVICIO AERO DE HONDURAS)
3145	SAN JUAN AIRLINES
3014	SAUDI ARABIAN AIRLINES
3016	SCANDINAVIAN AIRLINE SYSTEM (SAS)
3143	SCENIC AIRLINES
3138	SIMMONS AIRLINES
3075	SINGAPORE AIRLINES
3137	SINGLETON AIR
3226	SKYWAYS-SKYWAYS
3029	SNBRU AIR
3017	SOUTH AFRICAN AIRWAYS
3066	SOUTHWEST AIRLINES
3097	SPANAIR
3260	SPIRIT AIRLINES-SPIRIT
3135	SUDAN AIRWAYS
3133	SUNBELT AIRLINES
3130	SUNWORLD INTERNATIONAL AIRWAYS
3129	SURINAM AIRWAYS
3015	SWISS AIR
3127	TACA INTERNATIONAL
3126	TALAIR
3248	TAM AIRLINES – TAM
3125	TAN AIRLINES
3035	TAP (PORTUGAL)
3297	TAROM ROMANIAN AIR TRANSPORT
3077	THAI AIRWAYS
3047	THY (TURKEY)
3115	TOWER AIR
3089	TRANSAERO (ABBR. TRANSAERO)
3221	TRANSPORTES AEREO MILITARES ECUATORIANOS
3254	TRUMP AIRLINE
3049	TUNIS AIR
3063	U.S. AIRWAYS (USAIRWYS)
3090	UNI AIRWAYS
3027	UNION DE TRANSPORTS AERIENS
3000	UNITED AIRLINES

MCC Code	Airline
3118	VALLEY AIRLINES
3067	VANGUARD AIRLINES
3018	VARIG (BRAZIL)
3036	VASP (BRAZIL)
3117	VENEZOLANA INTERNATIONAL DE AVIACION (VIASA)
3144	VIRGIN ATLANTIC
3188	VIRGIN EXPRESS
3131	VLM AIRLINES – VLM
3095	WARDAIR (CANADA)
3180	WESTJET AIRLINES
3299	WIDEROE'S FLYVESELSKAP
3112	WINDWARD ISLAND
3110	WINGS AIRWAYS
3094	ZAMBIA AIRWAYS

**[ciiom.hsbc.com](http://ciiom.hsbc.com)**

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