

Amendment to Tariff of Charges dated 01 February 2023

Please read through this important notice carefully and keep it in a safe place for future reference.

There is a new change within our Tariff of Charges regarding our Telephone Banking Service.

With effect from 17 April 2023, we are increasing our charges when you make international payments through our Contact Centre.

The fees for a postal instruction will remain as detailed within the Tariff located [here](#).

We have provided a breakdown of the updated Telephone Banking Service charges below:

Type of Transfer	HSBC Premier	HSBC Advance	Third Party Fees*
To an account held in your name within the HSBC Group	Free	Free	None
To an account held in somebody else's name within the HSBC Group	Free	Free	None
To an account held with any other bank (under the Internet Banking Limit)	GBP 50	GBP 50	GBP 10 or GBP 15 (USD Transfers Only)
To an account held with any other bank (over the Internet Banking Limit)	GBP 9	GBP 14	GBP 10 or GBP 15 (USD Transfers Only)

For a full list of eligible currency and country pairs, please click [here](#).

If your profile does not allow for Internet Banking (a Third Party Mandate Holder or a Power of Attorney) then the fees will be the same as 'over the Internet Banking Limit'.

If you wish to contact us regarding the change in pricing, please call our contact centre on either +44 1534 616313 for Premier or +44 1534 616212 for Advance and a member of our team will be happy to help.

If you wish to make a complaint regarding the change to our pricing, you can e-mail us at expat.customer.care@hsbc.com or write to us at Expat Customer Care, HSBC House, Esplanade, St Helier, Jersey, JE1 1HS.